## **Internal Vacancies**

## 27.03.2017

| Job Title  | NCP<br>Grade/Rate<br>of Pay        | Location   | Closing Date  |
|--|------------------------------------|--|---|
| CCTV Operator  | NCP6                               | Manchester   | 14.04.2017  |
|  | ·                                  | •  | require assistance in the delivery of our service level<br>reater Manchester Police and the general public All in |
| Customer Service Assistant   | NCP6 £7.50 PH                      | Leeds  | 31.03.17  |
|  | •                                  |  | e off street business in order to ensure the effective<br>ble will support the vision of a continuously improving |
| Customer Service Assistant (nights)  | NCP6 £7.50 PH                      | Glasgow  | 14.04.17  |
|  | •                                  |  | e off street business in order to ensure the effective<br>ble will support the vision of a continuously improving |
| Customer Service Assistant   | NCP6 £7.50 PH                      | Boston/Lincoln   | 14.04.17  |
|  | •                                  |  | e off street business in order to ensure the effective<br>ble will support the vision of a continuously improving |
| Customer Service Assistant   | NCP6                               | Cardiff (Dumfries Place)   | 14.04.17  |
|  |                                    |  | eter crime and to implement traffic control measures ty and delivering continuous improvement.                    |
| Team Leader Level 2  | NCP6                               | Portsmouth   | 31.03.2017  |
|  |                                    |  | team to achieve the financial budget whilst driving for our customers, colleagues and visitors.                   |
| consistent operational e   |                                    |  |   |
| PCV Driver   | NCP6a                              | Edinburgh Scotpark   | 06.04.17  |
| PCV Driver  The purpose of this position is to   | drive company ve                   | hicles in a safe and courteon  | 06.04.17  us manner at all times over pre determined routes, implying with all PCV and Traffic regulations.       |
| PCV Driver  The purpose of this position is to   | drive company ve                   | hicles in a safe and courteon  | us manner at all times over pre determined routes,  |
| PCV Driver  The purpose of this position is to ensuring services are run a  Customer Service Assistant (Driver)  The purpose of this role is to resolv | drive company veccording to the ag | hicles in a safe and courteon<br>reed service levels whilst co<br>Birmingham<br>cerns, to patrol car parks, de | us manner at all times over pre determined routes, mplying with all PCV and Traffic regulations.                  |

The purpose of this role is to resolves customers concerns, to patrol car parks, deter crime and to implement traffic control measures whilst maintaining the prescribed standards of quality, cleanliness, safety and delivering continuous improvement.

NCP6 £7.50 PH **Customer Service Assistant** Manchester 30.3.2017 The purpose of this role is to resolves customers concerns, to patrol car parks, deter crime and to implement traffic control measures whilst maintaining the prescribed standards of quality, cleanliness, safety and delivering continuous improvement. NCP6 £8.00 PH **Customer Service Assistant** London, Brewer street 24.04.17 The purpose of this role is to resolves customers concerns, to patrol car parks, deter crime and to implement traffic control measures whilst maintaining the prescribed standards of quality, cleanliness, safety and delivering continuous improvement. **Customer Service Assistant (nights)** NCP6 £7.50 PH 25.04.17 **Exeter** The purpose of this position is to provide a proactive and versatile service to the off street business in order to ensure the effective operation of the car parks and the maintenance of the car park equipment, the role will support the vision of a continuously improving off street business. NCP6 £7.50 PH **Customer Service Assistant Outer Birmingham** 10.04.2017 The purpose of this role is to resolves customers concerns, to patrol car parks, deter crime and to implement traffic control measures whilst maintaining the prescribed standards of quality, cleanliness, safety and delivering continuous improvement. **SUPPORT Revenue Reconciliations Supervisor** NCP4b London 07.04.2017 To ensure c£250m of revenues are accurately recorded and reconciled, that client monies are properly accounted for and we support the successful rollout of new payment technologies. The Revenue Reconciliation Supervisor must be adding value to their position by constantly looking to improve current processes within the team and initiate change in the department. **Brand Marketing Assistant** NCP4 London 21.04.2017 To assist in managing the marketing communications and campaigns for key business areas across NCP. NCP4 **Brand Marketing Manager** London 07.04.2017 The primary area of focus for the role is provide marketing support to key areas of the business, assisting in the development of branding and multi-channel B2C campaigns. Specifically, the role will also include responsibility and a focus on the strategic development and execution of B2B marketing activity as well as the management of Operational marketing plans. **Profit Recovery Accountant** NCP3b London 31.03.2017 The purpose of this position is to recover any overpayments and under claims in the business and to help improve our internal processes. NCP4b 30.04.2017 **Digital Marketing Executive** London To assist in the delivery of all digital marketing campaigns for NCP and its key partners and supporting the day to day management of all NCP websites. This role will involve assisting implementing, monitoring, optimising and reporting on all digital campaigns to deliver against agreed business targets and marketing KPIs to achieve revenue growth at NCP. In addition to this, the role requires the creation of content for the website and campaigns and day to day management and regular updating of NCP's websites. NCP4 **Human Resources Business Partner** London 27.03.2017 The purpose of this position is to work with the Head of Human Resources to drive forward the HR strategy, whilst providing a customerfocused HR service that meets the needs of the business. Taking responsibility for the day-to day operational management of the Human Resources function whilst leading development across a number of key HR areas including the effective management of the operational teams and management of service level agreements. **Cluster Manager** NCP4a **Outer Birmingham** 27.03.2017 The purpose of this role is to take full operational responsibility for a Cluster of car parks and through the effective management of front line teams. The role will assist with improving the service to our customers whilst ensuring the standards are maintained in each location, ensuring that every business opportunity is explored to maximise potential revenue streams whilst also ensuring the Cluster is compliant with Company Processes. If you are interested in any of the above positions, please complete an internal application form which you can obtain from Engage under HR - Recruitment. Role profiles can also be found on Engage.

| Grade               | Role                                       |  |  |
|---------------------|--|--|--|
| NCP6                | Front Line Colleague                       |  |  |
| NCP5                | Support Colleague                          |  |  |
| NCP4                | Junior Management / Technical / Specialist |  |  |
| NCP3                | Middle Management / Professional           |  |  |
| NCP2                | Senior Management/ Professional            |  |  |
| NCP1                | Executive                                  |  |  |
| a                   | P&L lead, responsible                      |  |  |
| b                   | Support, no P&L responsibility             |  |  |
| FTC                 | Fixed Term Contract                        |  |  |
| Banding             | Annual Salary                              |  |  |
| Junior TL scale 1   | £17,000                                    |  |  |
| Junior TL scale 2   | £17,500                                    |  |  |
| Team Leader Scale 1 | £18,500                                    |  |  |
| Team Leader Scale 2 | £19,500                                    |  |  |
| Team Leader Scale 3 | £20,500                                    |  |  |
| Team Leader Scale 4 | £21,500                                    |  |  |
| Maintenance 1       | £17,500                                    |  |  |
| Maintenance 2       | £18,500                                    |  |  |
| Maintenance 3       | £19,500                                    |  |  |