

NCP Privacy Policy

Will NCP use the information I give for marketing purposes?

Yes, and we will always ask you for your permission first.

We collect information about you in two ways directly (i.e. when you make a purchase) and indirectly (i.e. when you use our website). We collect this information for a couple of reasons: firstly, to process your order and secondly, to provide you with the best possible service.

We will contact you regularly in order to send you details of the products we offer as well as products and offers from our selected partners. If you find that you'd rather not receive these, and would only like to be contacted in order for us to give you our normal level of service please write to us or unsubscribe online.

Will NCP disclose any of this personal information to third parties?

NCP will only disclose your name and booking details to our suppliers for operational purposes. We will not pass on your details or sell them to other companies for their marketing purposes.

The personal information which we hold will be held securely in accordance with our internal security policy and the law.

We also won't disclose credit/debit card numbers unless we believe in good faith that the law requires it.

Does the NCP site use cookies?

Yes, NCP uses technology to track the patterns of behaviour of visitors to our site using a "cookie" or tracking software.

Cookies are stored on your computer and you can usually modify your browser to prevent this happening. The information collected in this way can be used to identify you unless you modify your browser settings. Switching off cookies may restrict functions of this website and may affect the way in which the website operates, i.e. your ability to access special promotions and discounts.

If you'd like to know how to delete or control cookies [click here](#)

Tracking software is used to record the behaviour of our customers as a group on our website not the behaviour of individuals. The information collected in this way can not be used to identify you.

If you have any questions/comments about our privacy policy, you can email us at ncpmarketing@ncp.co.uk or write to us at NCP Ltd, 6th Floor Centre Tower, Whitgift Centre, Croydon CR0 1LP.

